

I have been attempting to transfer my SBC phone line to Vonage since April 16th, 2005. I am told by Vonage to not contact SBC because that action would only delay the action but Vonage refuses to actually consummate the transaction. I want both companies to work for my benefit instead of their own. Please reach me at 512 697 9207 my temporary Vontage line. We have had a lot of rain this Spring so our SBC line (512 467 6585) has been out more than working. If you don't handle this sort of thing, who does?

Please do not tell me to call your toll free number 1 888 225-5322, each time I dial that number I either get no ring or a busy sound--I have been attempting to get an answer from this number all morning long.

Carl Hehmsoth
Temporary Vontage line: 512 697-9207
SBC Account number 512 467 6585 376 4
Vontage Account number 1002821120